

**To:** Amex Centurian Travel [REDACTED]  
**From:** Lesley Groff  
**Sent:** Fri 9/7/2018 5:29:44 PM  
**Subject:** Re: Flight for [REDACTED]

ok, thanks,,,please Hold fully refundable ticket for now and advise when it will expire

On Sep 7, 2018, at 1:27 PM, [REDACTED] <[REDACTED]> wrote:

Sorry, was emailing you and system went down.

Fully refundable fare is USD4302.21.

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

I see the ticket you put on hold for [REDACTED]. Can you please hold the fully refundable price tag so the ticket will not expire tonight. I want to hold all the way into late next week if possible. Thanks.

Sent from my iPhone

Yes, on it.

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...may we put a flight from NY to Geneva on HOLD for [REDACTED] for Friday Sept. 14th? You can price...let me know options and price...thanks! Lesley

[Privacy Statement](#) | Visit the Centurion Card website

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).  
© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to cancel any purchases you make.

EFTA\_R1\_01049924

EFTA02256618

preference data for servicing purposes.

.....