

To: [REDACTED]
From: Natalia Molotkova
Sent: Thur 11/1/2018 5:41:05 PM
Subject: Karyna's trip!

Title: American Express ®

OK, will be 555 060 American Express point sand 20% back. Points are nonrevesible.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...please use POINTS for Karyna and her parents first class tickets to Vegas!

On Nov 1, 2018, at 11:46 AM, Natalia Molotkova <[REDACTED]>
wrote:

Seats on Jet Blue closer to travel date might be not available, now regular seats only in the middle, I would r

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @
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I had one number incorrect in United, will update profile.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

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Yes to extra leg room. But I prefer to buy as the date approaches since we can't get money back. The flight
mid next week. If no more are left, then it is what it is.

All of Karyna's numbers below for you to store in her profile!:

JetBlue
[REDACTED]

American Airlines
[REDACTED]

Delta
[REDACTED]

United
[REDACTED]

Emirates
[REDACTED]

On Nov 1, 2018, at 11:38 AM, Natalia Molotkova <[REDACTED]> wrote:

Do they need seats with extra leg room on Jet Blue? Will be \$45.00 per seat, will need CID.

What is Karyna's United Frequent flyer number? The one I have on my end came back as invalid.

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November 3 - United

- Total air reservation, including taxes and fees: \$5550.60 (\$1850.20 per ticket), seats are not guaranteed.
- Ticket is refundable, changes are subject to difference in fare.
- **Sat 03 Nov - United Airlines 1596 - Business - 5h 37m**
Departing: Newark Liberty Airport, (EWR) at 3.10pm
Arriving: Las Vegas McCarran Airport, (LAS) at 5.47pm

November 6 - Southwest

- Total air reservation, including taxes and fees: \$1034.94 (\$344.98 per ticket, business select)

doesn't have seat assignmnet).

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- **Tue 06 Nov - Southwest 172 - Economy - 1h 30m**

Departing: Las Vegas McCarran Airport, (LAS) at 4.30pm

Arriving: Albuquerque Intl Sunport Airport, (ABQ) at 7.00pm

November 9

- Total air reservation, including taxes and fees: \$536.94 (\$178.98 per ticket). Seat with extra l

- Ticket is non-refundable, \$150.00 change/cancel penalty applies plus difference in fare.

- **Fri 09 Nov - JetBlue 66 - Economy - 3h 49m**

Departing: Albuquerque Intl Sunport Airport, (ABQ) at 11.59pm

Arriving: New York John F Kennedy Airport, (JFK) at 5.48am

Grand total: \$7122.48

Please reply to this email and provide your authorization to proceed.

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Hi Natasha. We need to issue the tickets for Karyna and her parents today.

-Please issue the 3:10pm flight on Nov. 3rd.

UA 1596 03NOV EWR LAS 0310P 0547P
1 ADT 1850.20
TOTAL FARE - USD 5550.60

UA 224 03NOV EWR LAS 0528P 0805P

-Tues. Nov. 6th, Is there a flight departing around 4:30pm from Vegas to Alb Direct?...I

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B6 66 ABQ JFK 1159P 548AM

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-Please issue the Jet Blue direct flight back to NY from Alb on Nov. 9th. We can purchase more commutes if necessary.

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===== text File Attachment ===== Attachment 1.html, 1068468 bytes, Added to incident

OK, you always can do it, even after departure.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

I have sent an email to our accountant Rich to ask him what he prefers we do...I'll get back to you soon.

On Nov 1, 2018, at 12:07 PM, Natalia Molotkova <[REDACTED]> wrote:

Got it, thank you!!! Do you want use points fro United tickets?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

9049

On Nov 1, 2018, at 11:57 AM, Natalia Molotkova <[REDACTED]> wrote:

I know you emailed me CID, I can't find it now.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

For United ticket it will be 555 060 and 20% back, but points are non reversible, if you cancel ticket, y

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

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[REDACTED] @ [REDACTED]

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EFTA_R1_01065421

EFTA02263700

hmmm...ok
9049

On Nov 1, 2018, at 11:46 AM, Natalia Molotkova <[REDACTED]> wrote:

Seats on Jet Blue closer to travel date might be not available, now regular seats only in the mi

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED] @ [REDACTED]
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

I had one number incorrect in United, will update profile.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED] @ [REDACTED]
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

Yes to extra leg room. But I prefer to buy as the date approaches since we can't get money back mid next week. If no more are left, then it is what it is.

All of Karyna's numbers below for you to store in her profile!:

JetBlue
[REDACTED]

American Airlines
[REDACTED]

Delta
[REDACTED]

United
[REDACTED]

Emirates
[REDACTED]

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Departing: Newark Liberty Airport, (EWR) at 3.10pm
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• **Tue 06 Nov - Southwest 172 - Economy - 1h 30m**
Departing: Las Vegas McCarran Airport, (LAS) at 4.30pm
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November 9

- Total air reservation, including taxes and fees: \$536.94 (\$178.98 per ticket). See below for details.
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- **Fri 09 Nov - JetBlue 66 - Economy - 3h 49m**
Departing: Albuquerque Intl Sunport Airport, (ABQ) at 11.59pm
Arriving: New York John F Kennedy Airport, (JFK) at 5.48am

Grand total: \$7122.48

Please reply to this email and provide your authorization to proceed.

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Centurion Relationship Manager

@

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. We need to issue the tickets for Karyna and her parents today.
-Please issue the 3:10pm flight on Nov. 3rd.

1 ADT 1850.20 UA 1596 03NOV EWR LAS 0310P 0547P
TOTAL FARE - USD 5550.60

UA 224 03NOV EWR LAS 0528P 0805P

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B6 66 ABQ JFK 1159P 548AM

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Birthday: [REDACTED]
P Expires: [REDACTED]

[REDACTED]

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I know you emailed me CID, I can't find it now.

Regards,
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For United ticket it will be 555 060 and 20% back, but points are non reversible, if you cancel ticket, you will

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how many points would we use to pay for Karyna and her parents first class seats? ... could we do that?

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Centurion Relationship Manager

(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

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[REDACTED] @ [REDACTED]

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Grand total: \$7122.48

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EFTA_R1_01065440

EFTA02263719

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- Total air reservation, including taxes and fees: \$1034.94 (\$344.98 per ticket, business select doesn't have seat assignmnet).
- Ticket is refundable, changes are subject to difference in fare.
- **Tue 06 Nov - Southwest 172 - Economy - 1h 30m**
Departing: Las Vegas McCarran Airport, (LAS) at 4.30pm
Arriving: Albuquerque Intl Sunport Airport, (ABQ) at 7.00pm

November 9

- Total air reservation, including taxes and fees: \$536.94 (\$178.98 per ticket). Seat with extra legroom.
- Ticket is non-refundable, \$150.00 change/cancel penalty applies plus difference in fare.
- **Fri 09 Nov - JetBlue 66 - Economy - 3h 49m**
Departing: Albuquerque Intl Sunport Airport, (ABQ) at 11.59pm
Arriving: New York John F Kennedy Airport, (JFK) at 5.48am

Grand total: \$7122.48

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED] @ [REDACTED]
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. We need to issue the tickets for Karyna and her parents today.
-Please issue the 3:10pm flight on Nov. 3rd.

1 ADT 1850.20
TOTAL FARE - USD 5550.60

UA 224 03NOV EWR LAS 0528P 0805P

-Tues. Nov. 6th. Is there a flight departing around 4:30pm from Vegas to Alb Direct?....

-Please issue the Jet Blue direct flight back to NY from Alb on Nov. 9th. We can purchase more

B6 66 ABQ JFK 1159P 548AM

Birthday:
P Expires:

Birthday:
P Expires:

Birthday:
P Expires:

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Your response is required to complete this reservation. Prices and availability are subject to change.

November 3 - United

- Total air reservation, including taxes and fees: \$5550.60 (\$1850.20 per ticket), seats are not together
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Departing: Newark Liberty Airport, (EWR) at 3.10pm

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Natalia (Natasha) Molotkova

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(877) 877-0987

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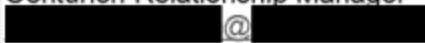
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Regards,

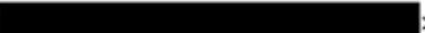
Natalia (Natasha) Molotkova
Centurion Relationship Manager

 @

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

I give you my authorization to proceed in issuing all the tickets below! thanks !

On Nov 1, 2018, at 11:31 AM, Natalia Molotkova < > wrote:

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[REDACTED] @ [REDACTED]
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Centurion Relationship Manager
[REDACTED] @ [REDACTED]
(877) 877-0987
Hours: Mon through Friday 9AM-

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-Please issue the Jet Blue direct flight back to NY from Alb on Nov. 9th. We can purchase more comfort seats.

B6 66 ABQ JFK 1159P 548AM

Birthday:
P Expires

Birthday:

P Expires: [REDACTED]

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Got it, thank you!!! Do you want use points fro United tickets?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

9049

On Nov 1, 2018, at 11:57 AM, Natalia Molotkova <[REDACTED]> wrote:

I know you emailed me CID, I can't find it now.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

For United ticket it will be 555 060 and 20% back, but points are non reversible, if you cancel ticket, you will

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

how many points would we use to pay for Karyna and her parents first class seats?...could we do that?

On Nov 1, 2018, at 11:46 AM, Natalia Molotkova <[REDACTED]> wrote:

Seats on Jet Blue closer to travel date might be not available, now regular seats only in the middle, I w

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

I had one number incorrect in United, will update profile.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

Yes to extra leg room. But I prefer to buy as the date approaches since we can't get money back. Th mid next week. If no more are left, then it is what it is.

All of Karyna's numbers below for you to store in her profile!: JetBlue

American Airlines

Delta

United

Emirates

On Nov 1, 2018, at 11:38 AM, Natalia Molotkova <[REDACTED]> wrote:

Do they need seats with extra leg room on Jet Blue? Will be \$45.00 per seat, will need CID.

What is Karyna's United Frequent flyer number? The one I have on my end came back as inva

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]@[REDACTED]
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

I give you my authorization to proceed in issuing all the tickets below! thanks !

On Nov 1, 2018, at 11:31 AM, Natalia Molotkova <[REDACTED]> w

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Grand total: \$7122.48

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]@[REDACTED]
(877) 877-0987
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[REDACTED] @ [REDACTED]

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Do they need seats with extra leg room on Jet Blue? Will be \$45.00 per seat, will need CID.

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Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

CONTINUOUS

(877) 877-0987

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(877) 877-0987

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1000

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hmmm...ok
9049

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Seats on Jet Blue closer to travel date might be not available, now regular seats only in the middle, I will check again.

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[REDACTED]

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[REDACTED] @ [REDACTED]

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[REDACTED]

American Airlines
[REDACTED]

Delta
[REDACTED]

United
[REDACTED]

Emirates
[REDACTED]

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[REDACTED]@[REDACTED]
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November 9

- Total air reservation, including taxes and fees: \$536.94 (\$178.98 per ticket). Seat with leg room.

- Ticket is non-refundable, \$150.00 change/cancel penalty applies plus difference in fare

- **Fri 09 Nov - JetBlue 66 - Economy - 3h 49m**

Departing: Albuquerque Intl Sunport Airport, (ABQ) at 11.59pm
Arriving: New York John F Kennedy Airport, (JFK) at 5.48am

Grand total: \$7122.48

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. We need to issue the tickets for Karyna and her parents today.

-Please issue the 3:10pm flight on Nov. 3rd.

UA 1596 03NOV EWR LAS 0310P 0547P
1 ADT 1850.20
TOTAL FARE - USD 5550.60

UA 224 03NOV EWR LAS 0528P 0805P

-Tues. Nov. 6th, Is there a flight departing around 4:30pm from Vegas to Alb Dire

-Please issue the Jet Blue direct flight back to NY from Alb on Nov. 9th. We can purcha

B6 66 ABQ JFK 1159P 548AM

Birthday: [REDACTED]
P Expires: [REDACTED]

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Seats on Jet Blue closer to travel date might be not available, now regular seats only in the middle, I would r

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Centurion Relationship Manager

[REDACTED] @ [REDACTED]
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[REDACTED] @ [REDACTED]
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Yes to extra leg room. But I prefer to buy as the date approaches since we can't get money back. The flight next week. If no more are left, then it is what it is.

All of Karyna's numbers below for you to store in her profile!:

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I know you emailed me CID, I can't find it now.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

For United ticket it will be 555 060 and 20% back, but points are non reversible, if you cancel ticket, you will get money back, not points.

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Centurion Relationship Manager

[REDACTED]
(877) 877-0987

EFTA_R1_01065488

EFTA02263767

Hours: Mon through Friday 9AM-530PM EST

how many points would we use to pay for Karyna and her parents first class seats?...could we do that?

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Grand total: \$7122.48

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED] @ [REDACTED]
(877) 877-0987
Hours: Mon through Friday 9AM-

Hi Natasha. We need to issue the tickets for Karyna and her parents today.
-Please issue the 3:10pm flight on Nov. 3rd.

1 ADT 1850.20
TOTAL FARE - USD 5550.60

UA 224 03NOV EWR LAS 0528P 0805P

-Tues. Nov. 6th, Is there a flight departing around 4:30pm from Vegas to Alb Direct?...!

-Please issue the Jet Blue direct flight back to NY from Alb on Nov. 9th. We can purchase more

B6 66 ABQ JFK 1159P 548AM

Birthday:

P Expires

Birthday:

Birthday: ■

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hmmm...ok
9049

On Nov 1, 2018, at 11:46 AM, Natalia Molotkova <[REDACTED]> wrote:

Seats on Jet Blue closer to travel date might be not available, now regular seats only in the middle, I would r

Regards,
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[REDACTED] @ [REDACTED]
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I had one number incorrect in United, will update profile.

Regards,
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Yes to extra leg room. But I prefer to buy as the date approaches since we can't get money back. The flight is mid next week. If no more are left, then it is what it is.

All of Karyna's numbers below for you to store in her profile!:

JetBlue
[REDACTED]

American Airlines
[REDACTED]

Delta
[REDACTED]

United
[REDACTED]

Emirates
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[REDACTED]
Birthday: [REDACTED]
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[REDACTED]
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day:

pires:

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Your response is required to complete this reservation. Prices and availability are subject to change.

November 3 - United

- Total air reservation, including taxes and fees: \$5550.60 (\$1850.20 per ticket), seats are not together, took
- Ticket is refundable, changes are subject to difference in fare.
- **Sat 03 Nov - United Airlines 1596 - Business - 5h 37m**
Departing: Newark Liberty Airport, (EWR) at 3.10pm
Arriving: Las Vegas McCarran Airport, (LAS) at 5.47pm

November 6 - Southwest

- Total air reservation, including taxes and fees: \$1034.94 (\$344.98 per ticket, business select fare, priority i have seat assignmnet).
- Ticket is refundable, changes are subject to difference in fare.
- **Tue 06 Nov - Southwest 172 - Economy - 1h 30m**
Departing: Las Vegas McCarran Airport, (LAS) at 4.30pm

Arriving: Albuquerque Intl Sunport Airport, (ABQ) at 7.00pm

November 9

- Total air reservation, including taxes and fees: \$536.94 (\$178.98 per ticket). Seat with extra leg room at extra cost.
- Ticket is non-refundable, \$150.00 change/cancel penalty applies plus difference in fare.
- **Fri 09 Nov - JetBlue 66 - Economy - 3h 49m**

Departing: Albuquerque Intl Sunport Airport, (ABQ) at 11.59pm
Arriving: New York John F Kennedy Airport, (JFK) at 5.48am

Grand total: \$7122.48

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED] @ [REDACTED]
(877) 877-0987

UA 1596 03NOV EWR LAS 0310P 0547P
1 ADT 1850.20
TOTAL FARE USD 5550.60

UA 224 03NOV FWR LAS 0528R 0805R

-Tues. Nov. 6th, Is there a flight departing around 4:30pm from Vegas to Alb Direct?...I know you said
-Please issue the Jet Blue direct flight back to NY from Alb on Nov. 9th. We can purchase more comfort sea

B6 66 ABQ-JFK 1159P 548AM

Birthday:
P.Expires:

Birthday:
P.Expires

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service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you

We reserve the right to note profile and preference data for servicing purposes.

Do they need seats with extra leg room on Jet Blue? Will be \$45.00 per seat, will need CID.

What is Karyna's United Frequent flyer number? The one I have on my end came back as invalid.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

I give you my authorization to proceed in issuing all the tickets below! thanks !

On Nov 1, 2018, at 11:31 AM, Natalia Molotkova <[REDACTED]>
wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

November 3 - United

- Total air reservation, including taxes and fees: \$5550.60 (\$1850.20 per ticket), seats are not together, took
- Ticket is refundable, changes are subject to difference in fare.

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Departing: Newark Liberty Airport, (EWR) at 3.10pm

Arriving: Las Vegas McCarran Airport, (LAS) at 5.47pm

November 6 - Southwest

- Total air reservation, including taxes and fees: \$1034.94 (\$344.98 per ticket, business select fare, priority i doesn't have seat assignmnet).
- Ticket is refundable, changes are subject to difference in fare.

- Tue 06 Nov - Southwest 172 - Economy - 1h 30m

Departing: Las Vegas McCarran Airport, (LAS) at 4.30pm
Arriving: Albuquerque Intl Sunport Airport, (ABQ) at 7.00pm

November 9

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- Ticket is non-refundable, \$150.00 change/cancel penalty applies plus difference in fare.
- Fri 09 Nov - JetBlue 66 - Economy - 3h 49m

Departing: Albuquerque Intl Sunport Airport, (ABQ) at 11.59pm
Arriving: New York John F Kennedy Airport, (JFK) at 5.48am

Grand total: \$7122.48

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

10 of 10

(877) 877-0987

Hi Natasha. We need to issue the tickets for Karyna and her parents today. Please issue the 3:10pm flight on Nov. 3rd.

UA 1596 03NOV EWR LAS 0310P 0547P
1 ADT 1850.20
TOTAL FARE USD 5550.60

11A 224 03NOV EWR LAS 0528P 0805P

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-Please issue the Jet Blue direct flight back to NY from Alb on Nov. 9th. We can purchase more comfort sea

B6 66 ABQ-JFK 1159P 548AM

Birthday:

Birthday:

P Expires: [REDACTED]



Birthday: [REDACTED]

P Expires: [REDACTED]

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Your response is required to complete this reservation. Prices and availability are subject to change.

November 3 - United

- Total air reservation, including taxes and fees: \$5550.60 (\$1850.20 per ticket), seats are not together, took last 3 seats.
- Ticket is refundable, changes are subject to difference in fare.
- **Sat 03 Nov - United Airlines 1596 - Business - 5h 37m**
Departing: Newark Liberty Airport, (EWR) at 3.10pm
Arriving: Las Vegas McCarran Airport, (LAS) at 5.47pm

November 6 - Southwest

- Total air reservation, including taxes and fees: \$1034.94 (\$344.98 per ticket, business select fare, priority in boarding, due to Southwest doesn't have seat assignmnet).
- Ticket is refundable, changes are subject to difference in fare.
- **Tue 06 Nov - Southwest 172 - Economy - 1h 30m**
Departing: Las Vegas McCarran Airport, (LAS) at 4.30pm
Arriving: Albuquerque Intl Sunport Airport, (ABQ) at 7.00pm

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Grand total: \$7122.48

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

natalia.molotkova@centurion.com

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. We need to issue the tickets for Karyna and her parents today.
-Please issue the 3:10pm flight on Nov. 3rd.

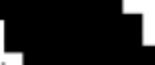
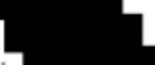
UA 1596 03NOV EWR LAS
0310P 0547P
1 ADT 1850.20
TOTAL FARE - USD 5550.60

UA 224 03NOV EWR LAS 0528P 0805P

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know you said only one airline flies there.
-Please issue the Jet Blue direct flight back to NY from Alb on Nov. 9th. We can purchase
more comfort seats.

B6 66 ABQ JFK
1159P 548AM


Birthday: 
P Expires: 


Birthday: 
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