

To: [REDACTED]
From: Natalia Molotkova
Sent: Fri 4/26/2019 4:12:00 PM
Subject: Change Krystyna Pyszkova's return ticket to Prague to earlier!

Title: American Express ®

[REDACTED] I issued new ticket and VOIDED old one, but still need your authorization, please.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

You did not authorize ticketing. That is why, no need to call anyone.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Do I need to contact her? Why do you ask 'all ok'?

Sent from my iPhone

All OK?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Yes. Outbound on old record, I am just calling Czech air to open her ticket, due to she was checked in.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

So the outbound remains on Yesterdays record locator? Nothing changed there correct? Do issue to get a statement like thanks

Sent from my iPhone

[REDACTED] please respond.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Voided original return from yesterday.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$497.50.
- Ticket is refundable, changes are subject to difference in fare.
- Code share: JOON
- **Sun, 28 Apr - Air France 1382 - Business - 1h 40m**

OPERATED BY JOON

Departing: Paris Charles de Gaulle Airport (CDG) at 7:00 am

Arriving: Prague Vaclav Havel Airport (PRG) at 8:40 am

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Thx

Sent from my iPhone

On it.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Morning! we need to change Krystyna Pyszkova's return ticket to Prague to the AF1382 7am flight from Paris to Prague arriving 8:40am on Sunday April 28th please. Rec. Loc#VRKVSO

thanks

[Privacy Statement](#) | Visit the Centurion Card website

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



Great. Issue ticket as stated below. Thx

Sent from my iPhone

Voided original return from yesterday.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$497.50.
- Ticket is refundable, changes are subject to difference in fare.
- Code share: JOON

• Sun, 28 Apr - Air France 1382 - Business - 1h 40m

OPERATED BY JOON

Departing: Paris Charles de Gaulle Airport (CDG) at 7:00 am

Arriving: Prague Vaclav Havel Airport (PRG) at 8:40 am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Thx

Sent from my iPhone

On it.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! we need to change Krystyna Pyszkova's return ticket to Prague to the AF1382 7am flight from Paris to Prague arriving 8:40am on Sunday April 28th please. Rec. Loc#VRKVSO

thanks

[Privacy Statement](#) | Visit the [Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



[REDACTED] please respond.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Voided original return from yesterday.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$497.50.
- Ticket is refundable, changes are subject to difference in fare.
- Code share: JOON
- **Sun, 28 Apr - Air France 1382 - Business - 1h 40m**
OPERATED BY JOON
Departing: Paris Charles de Gaulle Airport (CDG) at 7:00 am
Arriving: Prague Vaclav Havel Airport (PRG) at 8:40 am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Thx

Sent from my iPhone

On it.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Morning! we need to change Krystyna Pyszkova's return ticket to Prague to the AF1382 7am flight from Paris to Prague arriving 8:40am on Sunday April 28th please. Rec. Loc#VRKVSO

thanks

[Privacy Statement](#) | Visit the [Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



Ok

Sent from my iPhone

Yes. Outbound on old record, I am just calling Czech air to open her ticket, due to she was checked in.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

So the outbound remains on Yesterdays record locator? Nothing changed there correct? Do issue to get a statement like thanks

Sent from my iPhone

[REDACTED] please respond.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Voided original return from yesterday.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$497.50.
- Ticket is refundable, changes are subject to difference in fare.
- Code share: JOON

• **Sun, 28 Apr - Air France 1382 - Business - 1h 40m**

OPERATED BY JOON

Departing: Paris Charles de Gaulle Airport (CDG) at 7:00 am

Arriving: Prague Vaclav Havel Airport (PRG) at 8:40 am

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Thx

Sent from my iPhone

On it.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Morning! we need to change Krystyna Pyszkova's return ticket to Prague to the AF1382 7am flight from Paris to Prague arriving 8:40am on Sunday April 28th please. Rec. Loc#VRKVSO

thanks

[Privacy Statement](#) | Visit the [Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and



the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

Great. Issue ticket as stated below. Thx

Sent from my iPhone

Voided original return from yesterday.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$497.50.
- Ticket is refundable, changes are subject to difference in fare.
- Code share: JOON

• **Sun, 28 Apr - Air France 1382 - Business - 1h 40m**
OPERATED BY JOON

Departing: Paris Charles de Gaulle Airport (CDG) at 7:00 am
Arriving: Prague Vaclav Havel Airport (PRG) at 8:40 am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Thx

Sent from my iPhone

On it.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Morning! we need to change Krystyna Pyszkova's return ticket to Prague to the AF1382 7am flight from Paris to Prague arriving 8:40am on Sunday April 28th please. Rec. Loc#VRKVSO

thanks

[Privacy Statement](#) | Visit the [Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



[REDACTED] please respond.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Voided original return from yesterday.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$497.50.
- Ticket is refundable, changes are subject to difference in fare.
- Code share: JOON

• **Sun, 28 Apr - Air France 1382 - Business - 1h 40m**

OPERATED BY JOON

Departing: Paris Charles de Gaulle Airport (CDG) at 7:00 am

Arriving: Prague Vaclav Havel Airport (PRG) at 8:40 am

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Thx

Sent from my iPhone

On it.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! we need to change Krystyna Pyszkova's return ticket to Prague to the AF1382 7am flight from Paris to Prague arriving 8:40am on Sunday April 28th please. Rec. Loc#VRKVSO

thanks

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider



and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

All OK?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Yes. Outbound on old record, I am just calling Czech air to open her ticket, due to she was checked in.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

So the outbound remains on Yesterdays record locator? Nothing changed there correct? Do issue to get a statement like thanks

Sent from my iPhone

please respond.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Voided original return from yesterday.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$497.50.
- Ticket is refundable, changes are subject to difference in fare.
- Code share: JOON

• Sun, 28 Apr - Air France 1382 - Business - 1h 40m

OPERATED BY JOON

Departing: Paris Charles de Gaulle Airport (CDG) at 7:00 am

Arriving: Prague Vaclav Havel Airport (PRG) at 8:40 am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Thx

Sent from my iPhone

On it.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

natalia.molotkova@centurion.com

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Morning! we need to change Krystyna Pyszkova's return ticket to Prague to the AF1382 7am flight from Paris to Prague arriving 8:40am on Sunday April 28th please. Rec. Loc#VRKVSO

thanks

[Privacy Statement](#) | Visit the [Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



Great. Issue ticket as stated below. Thx

Sent from my iPhone

Voided original return from yesterday.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$497.50.
- Ticket is refundable, changes are subject to difference in fare.
- Code share: JOON

• Sun, 28 Apr - Air France 1382 - Business - 1h 40m

OPERATED BY JOON

Departing: Paris Charles de Gaulle Airport (CDG) at 7:00 am

Arriving: Prague Vaclav Havel Airport (PRG) at 8:40 am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Thx

Sent from my iPhone

On it.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Morning! we need to change Krystyna Pyszkova's return ticket to Prague to the AF1382 7am flight from Paris to Prague arriving 8:40am on Sunday April 28th please. Rec. Loc#VRKVSO

thanks

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



[REDACTED] please respond.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Voided original return from yesterday.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$497.50.
- Ticket is refundable, changes are subject to difference in fare.
- Code share: JOON

• **Sun, 28 Apr - Air France 1382 - Business - 1h 40m**

OPERATED BY JOON

Departing: Paris Charles de Gaulle Airport (CDG) at 7:00 am

Arriving: Prague Vaclav Havel Airport (PRG) at 8:40 am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Thx

Sent from my iPhone

On it.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Morning! we need to change Krystyna Pyszkova's return ticket to Prague to the AF1382 7am flight from Paris to Prague arriving 8:40am on Sunday April 28th please. Rec. Loc#VRKVSO

thanks

[Privacy Statement](#) | Visit the [Centurion Card](#) website

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

