

To: Amex Centurian Travel[REDACTED]
From: [REDACTED]
Sent: Thur 6/6/2019 4:43:04 PM
Subject: Re: Ticket for Renato Lacson

super. thanks

On Jun 6, 2019, at 12:40 PM, Natalia Molotkova
[REDACTED] wrote:

Set up exchange.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

please issue ticket as stated below.

On Jun 6, 2019, at 12:16 PM, Natalia Molotkova [REDACTED] wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$337.40 add collect (\$179.20 credit, change)
- Ticket is non-refundable, \$150.00 change penalty applies plus difference in fare

• Tue, 11 Jun - JetBlue 6 - Economy - 2h 55m

Departing: Fort Lauderdale Hollywood Airport, (FLL) at 8:11 am
Arriving: Newark Liberty Airport (EWR) at 11:06 am

• Fri, 14 Jun - JetBlue 6 - Economy - 3h 11m

Departing: Newark Liberty Airport (EWR) at 1:07 pm
Arriving: Fort Lauderdale Hollywood Airport, (FLL) at 4:18 pm

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Ok. Please issue non refundable. How much to change the ticket? \$150?

Sent from my iPhone

Fare for new flights is \$366.60 non-refundable and \$866.58 - refundable. Credit only makes sense to a refundable ticket, that means, if you use credit from a refundable ticket, it becomes non-refundable.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...Instead of what you found, can we do:

June 11 8:11am depart Jet Blue from Ft. Laud to Newark arrive 11:06am

June 14 1:07pm depart Jet Blue from Newark to Ft. Laud arrive 4:18pm

It is very likely we need to change the return flight...so could you give me both prices (Refundable and have a ticket! thank you!

I can offer

1 B6 272 R 11JUN FLL LGA 0605A 0855A
2 B6 705 W 14JUN EWR FLL 0302P 0620P

TOTAL FARE - USD 446.60

You still have credit with Jet Blue - \$179.20 (change fee \$150.00), I can apply.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Thx

Sent from my iPhone

Morning, on it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning. We need a round trip coach ticket for Renato A. Lacson to depart Ft Lauderdale early (like 8am) in Friday June 14 around 3pm to Ft Lauderdale. Price for fully refundable and non refundable please.

Birthday is [REDACTED]

Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that you are communicating with a 3rd party service provider and not American Express. American Express is not responsible for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for service providers.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$337.40 add collect (\$179.20 credit, change fee \$158.20)
- Ticket is non-refundable, \$150.00 change penalty applies plus difference in fare

• Tue, 11 Jun - JetBlue 6 - Economy - 2h 55m

Departing: Fort Lauderdale Hollywood Airport, (FLL) at 8:11 am

Arriving: Newark Liberty Airport (EWR) at 11:06 am

• Fri, 14 Jun - JetBlue 6 - Economy - 3h 11m

Departing: Newark Liberty Airport (EWR) at 1:07 pm

Arriving: Fort Lauderdale Hollywood Airport, (FLL) at 4:18 pm

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Ok. Please issue non refundable. How much to change the ticket? \$150?

Sent from my iPhone

Fare for new flights is \$366.60 non-refundable and \$866.58 - refundable. Credit only makes sense to use from refundable ticket, that means, if you use credit from refundable ticket, it becomes non-refundable.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...Instead of what you found, can we do:

June 11 8:11am depart Jet Blue from Ft. Laud to Newark arrive 11:06am

June 14 1:07pm depart Jet Blue from Newark to Ft. Laud arrive 4:18pm

It is very likely we need to change the return flight...so could you give me both prices (Refundable and Non refundable) for the ticket! thank you!

I can offer

1 B6 272 R 11JUN FLL LGA 0605A 0855A
2 B6 705 W 14JUN EWR FLL 0302P 0620P

TOTAL FARE - USD 446.60

You still have credit with Jet Blue - \$179.20 (change fee \$150.00), I can apply.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Thx

Sent from my iPhone

Morning, on it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning. We need a round trip coach ticket for Renato A. Lacson to depart Ft Lauderdale early (like 8am) on Friday June 14 around 3pm to Ft Lauderdale. Price for fully refundable and non refundable please.

Birthday is [REDACTED]

Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.