
From:

[REDACTED]
Wednesday, February 8, 2012 4:09 PM

Sent:

These 2 show how the design is crooked; it veers to the left. If you notice in the second photo, this is of the adjacent wall to the cabinets, it is also skewed; the black diamonds are getting smaller against the wall. So, if it's crooked against both the wall and the cabinets, it would be safe to conclude that the flooring is indeed skewed itself, not that the cabinets or wall is skewed.

There are tears in the material in several of the corners. Not sure how this will be fixed? I understand caulking will help the edges look finished, but it won't hide the tears.

Where to begin on these. If it was temporarily put down to avoid someone tripping, why was it glued down? and very meticulously small triangular pieces were cut to fill in the small spaces. Why bother cutting so many small little pieces to fit in the holes if temporary? I don't buy it. Your explanation doesn't make any sense. There is no excuse for this.

There are bubbles popping up in several areas of the flooring. How does that get fixed?

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