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**From:** Ann Rodriquez <[REDACTED]>  
**Sent:** Friday, November 13, 2015 5:50 PM  
**To:** jeffrey E.  
**Subject:** Fwd: LSJ Internet

Ann R.

Begin forwarded message:

From: Terrence Ra=satt <[REDACTED]> <mailto:[REDACTED]> > >=br>Date: November 13, 2015 at 1:37:52 PM AST  
To: Jermaine R=an <[REDACTED]> </=>, Ann Rodriquez <[REDACTED]> <mailto:[REDACTED]> >  
[REDACTED] <mailto:[REDACTED]> >  
Cc: Cecile deJongh <[REDACTED]> <mailto:[REDACTED]> >, Richard Kahn  
<[REDACTED]>  
LSJ Internet

Hi the Internet is back up at 100%. I have repla=ed the lightening arrestor/power injector, ran a new cable and did a full r=dio reset with a script from dragonwave R&D. I have completed all=updates and system is up to date except for the firmware version which is b=hind by 6 versions. I recommend doing that when Mr Epstein is not ons=te as it takes everything done and could cause link issues coming back up. &=bsp;I also went over the power issues with Danny and as I recommend he is g=ing to install a surge suppressor for the tower.

I w=s asked to monitor the system while Mr Epstein is on island. I am wil=ing to do this and I will include it in my present bill. 2 hours per d=y for 10 days at \$75.00 per hour.

Warm Reg=rds,  
Terrence Rabsatt  
T's Computer Services=/span>

Sent from my iPad<=div>

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