
From: Ann Rodriguez <[REDACTED]>
Sent: Friday, November 13, 2015 5:50 PM
To: jeffrey E.
Subject: Fwd: LSJ Internet

Ann R.

Begin forwarded message:

From: Terrence Ra=satt <[REDACTED]> <mailto:[REDACTED]>=br>Date: November 13, 2015 at 1:37:52 PM AST
To: Jermaine R=an <[REDACTED]></=>, Ann Rodriquez <mailto:[REDACTED]>
[REDACTED] <mailto:[REDACTED]> >
Cc: Cecile deJongh <[REDACTED]> <mailto:[REDACTED]> >, Richard Kahn
<[REDACTED]>
LSJ Internet

Hi the Internet is back up at 100%. I have replaced the lightning arrestor/power injector, ran a new cable and did a full radio reset with a script from dragonwave R&D. I have completed all=updates and system is up to date except for the firmware version which is behind by 6 versions. I recommend doing that when Mr Epstein is not on site as it takes everything down and could cause link issues coming back up. &=nbsp;I also went over the power issues with Danny and as I recommend he is going to install a surge suppressor for the tower.

I was asked to monitor the system while Mr Epstein is on island. I am willing to do this and I will include it in my present bill. 2 hours per day for 10 days at \$75.00 per hour.

Warm Regards,
Terrence Rabsatt
T's Computer Services=span>

Sent from my iPad<=div>

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