
From: Larry Visoski <[REDACTED]>
Sent: Friday, October 13, 2017 10:43 PM
To: Je vacation
Cc: Rich Kahn
Subject: Fwd: N415LM/G550 5173 warrenty claim

Jeffrey

This is the email I sent to R=sty, several hours ago.
I would imagine we will hear something Ba=k COB Monday,

This is what Rich and I came up with=as remedy:

What Plan D, LLC proposes as rectification:

- 1-Master cabin Shade up/down installed=at VIP seat
- 2-paint fwd airstairs and recover=the steps
- 3-wood veneer installed on Galley c=unter top trim/edge
- 4-\$25k parts / labor cred=t to be used at any Gulfstream Mx facility

=div>

Thx
Larry

Sent from my iPhone

Begin forwarded message:

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From: Larry Visoski <Down load photos in High Def mod=;
4-\$25k parts / labor credit to b= used at any Gulfstream Mx facility.

As you are aware, we just signe= N415LM for \$1.5M+ improvements with Gulfstream Savanah which included
New P=nt, Wood Veneer, KABand Wifi and XM weather along with other Mx Due cards f=r serial 5173.

Best Regards,

Larry Visoski
Manager,

N415LM / serial 5173
[REDACTED]

This photo was taken March 4th=during the Prebuy Test flight showing Pack Valves running more than twice t=er normal operation temps, L/H 74 degrees and R/H at 80 degrees,,, Normal=ops temp is 35degrees during all phase of flight.

Photo below is fl=ght from Paris to NY after installation of both Pack valves, steady at FL43= reading both at 35 degrees.

Below photo is taken on R/H Old Pack valve r=moved in Paris by Gulfstream FAST team, shows Blown gasket with flashlight i=dicating blow by of warm air.

Sent from my iPad

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