

To: Jeevacation[jeevacation@gmail.com]
From: Emad Hanna
Sent: Mon 9/14/2009 3:28:20 PM
Subject: FW: Bad looking

Jeffrey,

I forwarded all the pictures to Stopek with the below message

-----Original Message-----

From: Emad Hanna
Sent: Monday, September 14, 2009 11:17 AM
To: 'Alan Stopek'
Subject: Bad looking

Alan,

I got to be honest here with you I'm very disappointed to see these pictures that Mr. Epstein has sent me and I would think you would agree this does not look good and if you were in Mr. Epstein's place right now you would not be very happy at all. I have been working for Mr. Epstein now for 5 years and I'm not sure how long you have been taking care of his property but I think it been longer than 5 years. And I would have thought that he would have been a very valued customer with his status and the amount of business has given you over the years. Now I don't know what has transpired in the last couple of years but it seems in our view anyway that there has been a lack of supervision and communication with your staff in regards to the maintenance of Mr. Epstein's residence and we are looking for a complete turnaround in regards to this matter and getting his property to his liking ASAP.

Emad Hanna
Project Controller
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